

FORTUNE

TERM SHEET

by JESSICA MATHEWS

Predictions from top investors on AI in 2024

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Term Sheet readers share their predictions for artificial intelligence this year. Photo illustration by Victoria Ellis; Original photos by Getty Images

It's 2024, and a special week of Term Sheet.

In a longstanding tradition for this newsletter, we ask readers to weigh in on what the new year will bring for the private markets. This year, we're dedicating the whole first week of January to the Crystal Ball, and today's edition features a collection of predictions readers made on artificial intelligence.

Is there too much hype around artificial intelligence? Or not enough?

Here's what you had to say.

Note: Many answers have been shortened for clarity and/or brevity. The deals section will be back next week!

Funding: The Gen AI reckoning

At least one AI startup will raise a substantial round of financing before the investors realize it contains no actual humans and the founder is a bot. —*Ivan Gaviria, partner, Gunderson L*

Next year will be a year of reckoning for Gen AI. As the novelty factor fades for tourist investors and adopters who raised at hundreds or thousand times revenue multiples may go bankrupt or sell at fractions of their valuations, while the elusive few that find true product market fit will become monopolies. —*Pegah Ebrahimi, cofounder and managing partner, FPV Ventures*

Due to overhyped expectations and free-flowing AI budgets in 2023, we'll see significant cuts in AI budgets for many companies in 2024 as companies pull back on AI experimental budgets. Many companies

stall and cash burn increase as they figure out business models, including pricing, and difficult use cases. The companies that will continue to grow and thrive will figure out measurable ways to deeply embed into existing workflows. —*Cathy Gao, Partner, Sapphire Ventures*

2023 was year 1 of the current AI hype cycle and I expect it to continue for another 9 months. The current tech hype cycle – whether it’s mobile in 2009 or fintech in 2021 – there’s an initial period of a flood of investment, FOMO, and everyone gets a huge valuation. But after a couple years, companies don’t grow as fast as you’d hoped. Everything starts to feel busy and you feel crowded. —*Imdad Akhund, cofounder and CEO, Mercury*

AI related companies are going to continue to be the bulk of what we see next year. —*Aaron Lev, partner, NEA*

2024 will get cold for many hot AI startups, with wary VCs questioning how many winners there will be in the generative AI market and pulling back investment to the cash-burning startups. —*senior reporter, Crunchbase News*

In 2024, over \$200B will be spent powering AI infrastructure, as hyperscalers and startups drive their robust demand for AI compute. —*James Luo, partner, CapitalG*

Replacing people?

A majority of Gen Z will have at least a close or best friend that is AI-generated. Making internet friends from Discord, Twitter, Twitch, Roblox, etc. will have prepared the young generation to maintain relationships with people they’ve never met face-to-face, and retention will be high as these companions will cater to each person’s specific interests and emotions. This will be predominantly text-based but will eventually evolve to include voice and potentially video in the future. —*Lindsey Li, Investor, Bessemer Venture Partners*

AI isn’t going to take away our jobs or control us, but people will need to start embracing AI. Personal AI agents will evolve and adapt, but instead of being an all-knowing intelligence, they will act as tireless assistants, relieving humans from tedious tasks. —*Michael Stewart, partner, NEA*

Despite warnings that GenAI and other intelligent software will slowly—or not so slowly—replace human developers, the industry should instead expect to see more job listings for security roles that require extensive background in developer roles. This is because as every vendor across the industry scrambles to bolster their security solutions to stand up against AI-based attacks, tried-and-true security practices will become essential in carrying out strategies that ensure minimal-to-no vulnerabilities. The benefits of LLMs—e.g. being able to use natural vs. programming language—will not be realized in the next 12 months, so companies need skilled developers to implement DevSecOps successfully. —*Mamo, VP of engineering, CrowdStrike*

The buzz about Gen AI being the silver bullet and disrupting every process as we know it is overstated. Generative AI excels at many things, such as data aggregation, analysis, and spinning up content from such data. Plenty of existing digital businesses provide the infrastructure needed for AI to be used. Some processes can be more efficient with AI. However, there will be plenty of use cases

evidence that GenAI will move the needle. —*Simon Wu, partner, Cathay Innovation*

Many will realize that there is still a technology gap between what AI can do today and what it can do in the future. —*Rob Rueckert, partner, Sorenson Capital*

The next big thing?

Large Language Models will shrink. Domain specific models will be trained on smaller datasets and will outperform general purpose LLMs. Similarly, emerging architectures that shrink the size of models, like Liquid Neural Networks, which dynamically adjust the model size by distilling tasks and distilling information, will unlock exciting, new deep learning use cases. For instance, in manufacturing, edge devices lack the processing power to run sophisticated machine learning models but smaller models that run on such devices, will unlock new capabilities for edge computing. —*Rudina Seseri, founding managing partner, Glasswing Ventures*

In 2024, expect a clearer distinction between authentic AI applications and tech superficiality. The real measure of AI's success will lie in its ability to address customer challenges and solve real business issues. Platforms and applications that excel in these areas will win the market by solving business problems in ways that were previously impossible. —*Megh Gautam, Chief Product Officer, Crunchbase*

Enterprise AI moats—and shareholder value—for foundational model providers, like ChatGPT, will be challenged by open-source equivalents, beginning a tectonic shift in the market. The existing shareholder value will be destroyed, and the consumer value gained will be massive. —*Ravi Raju, cofounder and partner, Underscore VC*

In 2024, we're going to see a shift in phases from AI toys (hype-first products that capitalize on AI tech) to native AI products (products that utilize AI to solve long standing human needs in various domains). —*Jacob Andreou, partner, Greylock*

Generative AI will make social platforms social again. The big social platforms have become entertainment platforms at the expense of actual social interaction, and ironically AI could bring back real social interaction. You don't have to be an expert painter, drawer, or singer to express yourself elegantly. A simple creative idea and use gen AI to bring it to life. This ease of creation will encourage more creative content, more storytelling, and more interaction, seeding the next generation of social platforms. "Look what I can do with new 'what's on my mind.'" —*Ashley Lundström, partner, EQT Ventures*

The rise of AI has created a huge demand for computing power and storage space, not to mention energy. In 2024, I expect we'll see more innovation taking place in data centers, with opportunities for AI that can improve networking efficiency, access alternative sources of power, and find better methods to manage the immense heat generated by GPUs. —*Erin Price-Wright, partner, Index Ventures*

The big dogs

With the emerging learnings in core neural net architectures that led to the transformer and GPT-4, OpenAI, it is likely that their imminent release of GPT-5 will be surpassed in specific performance by a new dark horse market entrant, on the backs of more efficient architectures, improved

capabilities, better contextual understanding of the world, and enhanced transfer learning. will be built on emerging research in spatial networks, graph structures, and combinations that will lead to more efficient, versatile, and powerful capabilities. —*Ethan Batraski, partn*

We hear a lot about the players vying for leadership in AI, but the real sleeping giant is Meta generative AI capabilities, supported by its many billions of diverse social data points inclu videos and text, will leapfrog Google and Open AI in the AI race. They understand how hu with each other, and by harnessing their global platform as a launchpad, Meta has the pot revolutionize the landscape of everyday life, bringing AI into any imaginable moment. The positioned perfectly to be at the forefront of widespread adoption, where AI seamlessly int very fabric of every household. —*Alex Beckman, founder and CEO, On Platform*

Google, Meta, and Microsoft will continue to grow revenues, but they will have roughly 10⁶ five years from now as AI productivity improvements cannibalize growth and absorb supp development, and administrative roles. At the same time, slowing revenue growth rates wi to find operating expense efficiency. —*Mark Sherman, managing partner, Telstra Venture*

Amazon will launch AI-powered search. Generative AI has revolutionized online search, s ChatGPT and Microsoft Bing. One of the biggest Internet search engines is Amazon.com, highest traffic website in the U.S., and arguably the default search for e-commerce in the l Amazon to integrate generative AI into its search bar soon, allowing shoppers to visit Ama shopping, but also for inspiration and get answers for the day-to-day. —*Bob Ma, investme Ventures*

Ethics and safety

Generative AI will be weaponized to drive misinformation around the U.S. election, forcing before the problem is fully understood resulting in reactionary legislation that is constantly of-the-art technology and largely ineffective. —*Graham Brooks, partner, .406 Ventures*

With more than 1 in 3 Americans having avoided going somewhere due to fear of gun viol stark difference among the companies that have—and have not—successfully applied AI easier and safer while prioritizing the needs of the public. —*Peter George, CEO, Evolv Te*

Etc.:

At least one government will attempt to ban people from representing themselves in court —*James Clough, CTO and cofounder, Robin AI*

See you tomorrow,

Jessica Mathews

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